

Citizen Suggestions and Complaints

The School Committee welcomes constructive criticism intended to improve the effectiveness of the schools. Complaints and suggestions regarding committee actions and policy matters should be directed to the School Committee. Complaints and suggestions should be directed according to the BPS Contact Guidelines, attached. The School Committee reserves the right to defer and redirect complaints that have not been fully reviewed to the appropriate administrative level.

Anonymous communications shall be disregarded.

References:

Procedures 1017P – Contact Guidelines

Policy 1018 and procedure 1018P – Complaints Concerning School Personnel

Policy 1019 and procedure 1019P – Complaints Concerning Instructional Materials